

PTW Freiburg GmbH · Lörracher Str. 7 · 79115 Freiburg · Germany

## **PTW - Guidelines for Return Shipments**

### 1) Ground shipments & courier services:

Address to: PTW-Freiburg  
Attn.: **Service Department**  
Unterwerkstr. 3  
D-79115 Freiburg  
Germany  
Phone: +49-761-49055-0

### 2) Shipments via airfreight:

Consign AWB to: CEVA Air & Ocean Germany GmbH  
Freiburger Str.11  
79189 Bad Krozingen  
Germany  
Contact: Mr. Martin Bühler  
Phone: +49-7633-90878-16  
Email: [martin.buehler@cevalogistics.com](mailto:martin.buehler@cevalogistics.com)

Notify: PTW-Freiburg  
Attn.: **Service Department**  
Unterwerkstr. 3  
79115 Freiburg, Germany  
Phone: +49-761-49055-0  
Email: [rupert.schnell@ptwdosimetry.com](mailto:rupert.schnell@ptwdosimetry.com)

Nearest airport: Frankfurt/Main airport (FRA)

### **Third Party Countries:**

In case of returns from a country not belonging to the European Community, there are mandatory requirements for customs clearance:

#### Please add:

- **Proforma Invoice** (sample attached)
- indicating an adequate "value for customs purposes only"
- list the articles with their **PTW part no.** and (if applicable) **Serial no.**

These important information will help us to meet all requirements for customs clearance. And also, help us to speed up your import process.