

PTW - Guidelines for Return Shipments



PTW-Freiburg
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Registergericht Freiburg
HRB Nr. 1673
Geschäftsführer
Dr. Christian Pychlau
Dr. Tobias Schüle

1) Ground shipments & courier services:

Address to: PTW-Freiburg
Attn.: **Service Department**
Unterwerkstr. 3
D-79115 Freiburg
Germany
Phone: +49-761-49055-0

2) Shipments via airfreight:

Consign AWB to: Bolloré Logistics Germany GmbH
Freiburger Str.11
79189 Bad Krozingen
Germany
Contact: Mr. Martin Bühler
Phone: +49-7633-90878-16
Email: martin.buehler@bolllore.com

Notify: PTW-Freiburg
Attn.: **Service Department**
Unterwerkstr. 3
79115 Freiburg, Germany
Phone: +49-761-49055-0
Email: rupert.schnell@ptw.de

Nearest airport: Frankfurt/Main airport (FRA)

Third Party Countries:

In case of returns from a country not belonging to the European Community, there are mandatory requirements for customs clearance:

Please add:

- **Proforma Invoice** (sample attached)
- indicating an adequate "value for customs purposes only"
- list the articles with their **PTW part no.** and (if applicable) **Serial no.**

This important information will help us to meet all requirements for customs clearance. And also helps us to speed up your import process.